

# OTT Service Team

24 Hour Turn-Around Repair Service

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## New Applications & Technical Support

Harold Goellner 815-316-5231 work • 815-985-3094 mobile

Korey Mertz 815-316-5225 work • 815-979-4099 mobile

## Service and Spare Parts

Scott Jensen 815-316-5267 work • 815-985-6705 mobile

## Customer Support

Mishelle Rubeck 815-316-5227



**OTT Service Team**  
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# SUPERIOR SERVICE

## THROUGHOUT THE ENTIRE PRODUCT LIFE CYCLE

OTT-JAKOB is known not only for high-quality products, but also for its expert after-sales support. With our extensive range of services, we ensure that your products are fully functional and available. Our experienced team of qualified staff is ready to provide you with personalized advice and support.

The following assistance is available:

- Service/Repairs
- Engineering/technical support
- New drawbar applications
- Yearly service contracts
- Training seminars
- Informational manuals
- Retro fit services
- Spindle shaft repair
- Laser welding repair
- OTT Powercheck pull force gage
- Powercheck testing and certification
- HSK tooling specialty

 24-HOUR TURN-AROUND

 ONE-YEAR WARRANTY ON BOTH PARTS AND SERVICE FOR OTT-JAKOB PRODUCTS

 EXTENSIVE SPARE PARTS INVENTORY

 ALL DRAWBAR ASSEMBLIES TESTED AND CERTIFIED TO OTT-JAKOB SPECIFICATIONS



“ YESTERDAY OUR MILLING MACHINE WAS DOWN BECAUSE THE DRAWBAR NEEDED REPAIR. TODAY WE’RE UP AND RUNNING THANKS TO THE STARS AT ADVANCED MACHINE. ”

If your machine is down for the count and you think the drawbar may be the culprit, then give the OTT Service Team a call at **815-316-5227** and they'll have you up and running in no time. Even if you're not exactly sure what the problem is, "ring our bell" and we will point you in the right direction.

You can count on Advanced Machine's OTT-Service team for Speedy Turn-Around Repair Service, since they've been the exclusive partner and the only LICENSED distributor/repair center in Northern America of OTT-Jakob Clamping Technology for **over 40 years.**

